

Deep East Texas Council of Governments

Annual Performance Report to the State of Texas

Fiscal Year 2018

(October 1, 2017 through September 30, 2018)

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DETCOG Regional 9-1-1 Network (DET911)

2018 Outputs Achieved

- All Public Safety Answering Points (PSAPs) in the region became wireless ANI/ALI and Text-to-911 capable.
- The region's PSAPs answered 210,624 emergency 9-1-1 calls.
- More than 82 percent of all 9-1-1 calls received originated from a wireless device.
- DETCOG staff conducted 180 onsite PSAP monitoring visits.
- DETCOG staff conducted 48 onsite GIS Database monitoring visits.
- The DETCOG Regional 9-1-1 Network implemented a social media component as part of public education/outreach effort.
- End of Life DS3 circuits were replaced with ASE circuits.
- Wireless backups were transitioned from AT&T to FirstNet.
- DETCOG funded required TCOLE training for each of our region's PSAPs.

2018 Outcomes Achieved

- Citizens and stakeholders were served by an efficient 9-1-1 emergency communications delivery system that met or exceeded state agency performance measures.
- The PSAPs complied with all state agency requirements as documented through onsite monitoring reports.
- Geospatial data remained at 99.8% accuracy on key ALI to GIS geocode component.
- Geospatial data quality allowed the DETCOG region to transition from a tabular MSAG to a Geo-MSAG in 2018.
- DET911 has a standalone Facebook presence that is active and growing Facebook page promoting 9-1-1 and communicating directly with the general public. DET911 also has a standalone Twitter presence. While we have not found Twitter to be very effective communicating with our local public, it does seem helpful with sharing information with state and national organizations.
- Replacement of DS3 circuits with ASE circuits now provides a more reliable and flexible network backbone at a significantly lower cost.
- We now have priority service on the existing AT&T network through FirstNet.

2019 Expected Outputs

- Total number of 9-1-1 calls/Text-to-911 messages received by PSAPs will exceed 212,000.
- Total number of wireless 9-1-1 calls will exceed 174,000.
- Total number of PSAP monitoring visits will exceed 120.
- Increased outreach to the public via social media platforms.
- Launch a targeted Public Awareness Campaign throughout the region focusing on 9-1-1 and specifically the proper use of Text-To-911.

2019 Expected Outcomes

- Citizens and stakeholders will be served by an efficient 9-1-1 emergency communications delivery system that meets or exceeds state agency performance measures.
- Text to 9-1-1 will be available as a service throughout the 12-county region.

- Enhanced Social Media will lead to a more “9-1-1 educated” community and increase communication between the DETCOG 9-1-1 program and our citizens and stakeholders.
- The 9-1-1 Public Awareness Campaign will educate the region’s citizens on the proper use of 9-1-1 and specifically an awareness of when using Text-To-911 is the best option (Deaf/Hearing Impaired/Speech Impaired Community, domestic violence in progress, active shooter, etc.) and when calling 9-1-1 is the best option (generally anytime you can safely do so).

DETCOG Area Agency on Aging (AAA)

NUTRITION SERVICES

2018 Outputs Achieved

- Provided funding for 89,164 congregate meals that meet the Dietary Reference Intake (DRI) requirements to 835 older adults for an average cost per meal of \$ 5.79.
- Provided funding for 126,965 home delivered meals that meet DRI requirements to 467 older adults for an average cost per meal of \$ 5.36.

2018 Outcomes Achieved

- Provided nutritious meals and social contacts five days a week which helped alleviate economic risk to those low-income individuals and helped to reduce isolation of individuals who live alone or in rural and remote areas.

2019 Expected Outputs

- Provide funding for 90,501 Congregate Meals that meet the DRI requirements to 900 older adults for an average cost per meal of \$5.89.
- Provide funding for 128,869 Home Delivered Meals that meet DRI requirements to 500 older adults for an average cost per meal of \$5.44. (Reimbursement rate is capped at \$4.95 per meal for HHSC common contractors.)

2019 Expected Outcomes

- Older adults who are at greatest social and economic risk will receive nutritious meals and regular social contact. This will promote better health and allow them to continue living independently.

TRANSPORTATION SERVICES

2018 Outputs Achieved

- Provided funding for 3,502 one-way trips to assist 43 older adults for an average cost per one-way trip of \$ 9.25.

2018 Outcomes Achieved

- Older adults received transportation to attend medical appointments, purchase groceries, conduct personal business and participate in activities held in senior centers or other community centers.

2019 Expected Outputs

- Provide funding for 4,798 one-way trips to assist 75 older adults for an average cost per one-way trip of \$9.71.

2019 Expected Outcomes

- Older adults will be assisted with limited transportation resources to be able to schedule and attend medical appointments, purchase groceries, and/or attend senior center activities.

HOMEMAKER SERVICES

2018 Outputs Achieved

- Provided funding for Homemaker Services for 37 persons at an average cost of \$723.43 per person.

2018 Outcomes Achieved

- Older adults were able to continue to live independently in a safe and secure home environment while they were recovering from an illness and/or hospital stay.

2019 Expected Outputs

- Provide funding for Homemaker Services to 40 persons at an average cost of \$734.28 per person

2019 Expected Outcomes

- Older adults will be able to continue living independently in a safe and healthful home environment while they are recovering from an illness and/or hospital stay.

CASE MANAGEMENT SERVICES

2018 Outputs Achieved

- Provided direct case management services for 380 persons at an average cost of \$212.30 per person.

2018 Outcomes Achieved

- Many older adults became aware of programs and services available to them. This allowed them to make informed choices about their care while they recovered from illness, injury or surgery, make minor home repairs in order to live independently and securely in their own homes, and receive other services to assist them financially and to help them maintain a healthy life-style.

2019 Expected Outputs

- Provide direct case management services for 391 persons at an average cost of \$215.00 per person.

2019 Expected Outcomes

- Older persons recovering from illness, injury or surgery will become more aware of programs and services available to them in order to maintain their independence by making informed choices about their care, arranging for those services, and provide follow-up to determine that the care-plan goals have been met.

OMBUDSMAN SERVICES

2018 Outputs Achieved

- Provided Ombudsman Services to residents of 40 nursing homes and 19 assisted living facilities utilizing 17 trained and State Certified Ombudsman staff and volunteers.

2018 Outcomes Achieved

- 98 percent of complaints made by or on behalf of residents of nursing homes and assisted living facilities were successfully resolved in a timely manner, promoting better care and a better quality of life for the residents.

2019 Expected Outputs

- Continue to provide Ombudsman Services to residents of 40 nursing homes and 19 assisted living facilities.
- Increase the number of trained and State Certified Ombudsman staff and volunteers to 25.
- Continue to achieve a high percentage of successful and timely resolutions to complaints.

2019 Expected Outcomes

- Residents of long term care facilities will receive better care and live happier lives in a more secure environment.
- Residents will feel like there is someone they can turn to when they need help or have concerns.
- When complaints arise, they will be dealt with in a timely and professional manner.

BENEFITS COUNSELING

2018 Outputs Achieved

- Facilitated 802 legal awareness contacts to provide information about Medicare Open Enrollment.
- Provided one-on-one counseling services to 320 unduplicated persons.

2018 Outcomes Achieved

- Recipients and potential recipients of Medicare and Medicaid benefits have increased awareness and more information about the benefits and services available to them and how to access their benefits.

2019 Expected Outputs

- Conduct 75 legal awareness programs to provide information regarding Medicare Open Enrollment.
- Provide one-on-one counseling services to 500 persons.

2019 Expected Outcomes

- More citizens will be aware of public entitlement programs such as Medicare and Medicaid.
- More citizens will enroll in, and benefit from, these programs.

DETCOG 2-1-1 Texas Information & Referral Service

2018 Outputs Achieved

- The Deep East Texas Area Information Center (AIC) provided information and referral services to 27,955 callers.

2018 Outcomes Achieved

- Call volume increased by more than 21 percent from the previous year.
- Many persons in harm's way during Hurricane Harvey received information allowing them to safely evacuate ahead of the storm and receive needed help in the aftermath of it.
- Thousands of persons received help from programs, services and resources providing help with food, housing, child care, crisis intervention, substance abuse treatment, and public safety.

2019 Expected Outputs

- The Deep East Texas AIC will handle an estimated 29,353 calls for information and referral services.

2019 Expected Outcomes

- Citizens who need help with food, housing, child care, crisis intervention, substance abuse or other issues will be referred to resources to assist them.
- More citizens will become aware of the services and resources available within our region.
- Increased awareness will result in increased utilization of services to ensure the safety and improve the quality of life of the citizens in our region.

DETCOG Regional Law Enforcement Training

2018 Outputs Achieved

- Provided basic peace officer and intermediate or advanced TCOLE-certified courses to 120 peace officers, jailers and communications personnel.
- Provided 6,088 training contact hours in basic courses and intermediate or advanced TCOLE-certified courses.

2018 Outcomes Achieved

- Law Enforcement personnel in the Deep East Texas Region are better trained and have increased knowledge to perform their duties.
- The citizens of Deep East Texas live in a safer, more secure environment.

2019 Expected Outputs

- Provide basic peace officer courses to 150 peace officers, jailers and communications personnel.
- Provide intermediate or advanced TCOLE-certified courses to 50 peace officers, jailers and communications personnel.
- Provide a minimum of 3,000 training contact hours for peace officers, jailers and communications personnel in basic courses.
- Provide intermediate or advanced training in TCOLE-certified courses for 50 peace officers, jailers, and communications personnel.
- Modernize and streamline the process for law enforcement to submit documents and requests.
- Realign regional Law Enforcement Training, Criminal Justice, and Homeland Security programs under one division to be known as the DETCOG Public Safety Division.

2019 Expected Outcomes

- Law Enforcement personnel in the Deep East Texas Region will be better trained and have increased knowledge to perform their duties.
- The citizens of Deep East Texas will live in a safer, more secure environment.
- The process for local law enforcement agencies to submit documentation and receive reimbursement for training will be less cumbersome and more efficient, resulting in a savings of time and money to the local agencies and to DETCOG.
- All DETCOG public safety programs will operate in a more coordinated and efficient manner which will increase effectiveness while reducing administrative costs.

DETCOG Criminal Justice Planning

2018 Outputs Achieved

- Provided technical assistance to 180 grantees/applicants applying for state funding.
- Conducted 3 grant workshops to provide grant application and management training to stakeholders.

2018 Outcomes Achieved

- Increased knowledge of grantees and applicants and fewer errors on submitted applications.
- Proper management techniques were followed to decrease the number of future audit findings.

2019 Expected Outputs

- Provide technical assistance to 200 grantees/applicants applying for state funding.
- Conduct 3 grant workshops to educate and train grantees/applicants.
- Realign Criminal Justice, Law Enforcement Training, and Homeland Security programs under one division to be known as the DETCOG Public Safety Division.

2019 Expected Outcomes

- Local agencies and organizations will develop more effective programs and submit more complete grant applications with less errors.
- Local agencies will have more of the resources they need to respond to public safety and criminal justice needs within their jurisdictions.
- The citizens of Deep East Texas will live in a safer, more secure environment.
- All DETCOG public safety programs will operate in a more coordinated and efficient manner which will increase effectiveness while reducing administrative costs.

DETCOG Emergency Preparedness/Homeland Security Planning

2018 Outputs Achieved

- Developed the 2018 Unified Threat and Hazard Identification and Risk Assessment (THIRA) using 5 incidents and 32 core capabilities in the exercise. Also developed the State Preparedness Report (SPR), the Implementation Plan (IP) and Risk-Based Methodology Report.
- Added a new planner to the DETCOG Homeland Security staff to provide additional support and facilitate a succession plan for the anticipated retirement of the program director.
- Implemented the ALERRT Active Shooter Training Program in conjunction with the Lufkin Police Department. 28 Instructors were trained throughout the region. All equipment was procured through an LETPA Grant. To date, 10 ALERRT active shooter classes have been conducted and 224 peace officers have successfully completed the course.
- Reviewed the ability of participating agencies to establish communications during a major multi-jurisdictional event.
- Reviewed current emergency management capabilities and processes to identify gaps.
- Supported implementation of the Texas Statewide Communications Interoperability Plan (SCIP) and the Regional Interoperable Communications Plan (RICP) in Deep East Texas.
- Updated Emergency Preparedness Task Force By-Laws and Standard Operating Procedures.

2018 Outcomes Achieved

- Potential threats have been identified and risks have been reduced, allowing the citizens of Deep East Texas to live in a safer, more secure environment.
- DETCOG is prepared for a smooth and orderly transition when the current Homeland Security Director retires in January of 2019.
- Authorities throughout the region are better prepared to deal with an active shooter situation.
- Proper management techniques were followed to decrease the number of future audit findings.
- Radio Communication, including interoperable communication, has been identified as a significant gap and a priority for most jurisdictions within the region.
- By operating our regional planning program in an efficient manner, DETCOG was able to re-allocate approximately \$71,000 of unused administrative funds to fund additional grant projects for local jurisdictions.
- Local jurisdictions and stakeholders have a better knowledge of processes and procedures used by the DETCOG Emergency Preparedness Task Force.

2019 Expected Outputs

- Continue to review and update planning for the DETCOG P-25 Interoperable Communications Project to assess needs, identify gaps, and improve the communications capability of local jurisdictions.
- Contingent upon funding provided by the State of Texas, further implement the P-25 Interoperable Communications Project to upgrade communications capability of local jurisdictions.

- Provide additional active shooter training for local jurisdictions utilizing the ALERRT training program.
- Review and update the local emergency mutual aid agreements with all jurisdictions within the DETCOG Region. Also, update all mutual aid agreements with other counties and cities adjacent to the DETCOG Region.
- Convene local jurisdictions and stakeholders to identify and monitor threats and risks through development of the 2019 Unified Threat and Hazard Identification and Risk Assessment (THIRA), State Preparedness Report (SPR), the Implementation Plan (IP) and Risk-Informed Methodology Report.
- Realign Homeland Security, Criminal Justice, and Law Enforcement Training programs under one division to be known as the DETCOG Public Safety Division.

2019 Expected Outcomes

- Progress toward a better public safety communications system for local jurisdictions. Due to severe cuts in the Homeland Security Grant Program completion of Phases II and III of the P-25 Interoperable Communications project will not be completed as projected. Completion of the entire communications program will be dependent upon the future amounts of funding received from Homeland Security Grants.
- Local authorities will be better prepared to deal with active shooter situations and other public safety and homeland security issues.
- All DETCOG public safety programs will operate in a more coordinated and efficient manner which will increase effectiveness while reducing administrative costs.
- The citizens of Deep East Texas will live in a safer, more secure environment.

DETCOG Services to At-Risk Youth (STAR)

2018 Outputs Achieved

- Served 337 unduplicated clients (during a 9-month contract with DFPS).
- Averaged over 7.2 visits per client served.
- Achieved over 82% positive affect at closure for each client served.
- Achieved an over 82% positive affect at follow-up for each client served.
- Achieved over 82% follow-ups completed for each client served.
- Continued public service campaign on local radio (reached audience of over 150,000 persons throughout our 12 county region).
- STAR counselors conducted additional outreach with brochures distributed throughout the 12-county region on Child Abuse Awareness.

2018 Outcomes Achieved

- Youth in crisis situations received counseling and support services enabling them to cope now and in the future.
- At Risk Youth and their Families received counseling services, anger management training, and family skills classes which strengthened the family unit and helped avoid disruption or breakup of families.
- School truancy was targeted & reduced.
- Public was better informed about Child Abuse Awareness and Prevention through an aggressive Child Abuse Awareness Campaign during April.

2019 Expected Outputs

- Serve a minimum of 432 unduplicated clients for period of 09/1/18 through 8/31/19 (first full year of new grant cycle this year will be a full 12 month cycle.)
- Begin utilizing four DFPS approved evidence based programs to serve clients. This year will be a transitioning year from former prevention and early intervention approaches to Evidence Based Approaches.
- Achieve a positive affect at closure for at least 82 percent of clients served.
- Achieve a positive affect at follow-up for at least 82 percent of clients served.
- Achieve a success rate of over 82% on follow-ups completed for each client served.
- Continue to strengthen public outreach efforts for child abuse awareness and prevention.

2019 Expected Outcomes

- Reduction of at-risk delinquent behaviors through increased number of one on one counseling sessions.
- Reduce conflict within families, by focusing and partnering with specific School Districts on Truancy issues, hopefully increasing the ADA for those Schools Districts.
- Youth and their families will be able to better cope when stressful events occur in the future.
- Improved communication with more one-on-one sessions, ultimately showing better accountability as a result of evidence based approaches being used.
- Reduction of child abuse and neglect with aggressive April Child Abuse Prevention Campaign.

DETCOG Disaster Recovery Program

2018 Outputs Achieved

- Administered \$46,729.40 in direct emergency assistance to victims of Hurricane Harvey. 189 families were assisted with emergency food, medicine, fuel and supplies. The funds were provided by the Alabama-Coushatta Tribe of Texas.
- Provided temporary housing for up to 18 months for 70 displaced families.
- Completed 341 monthly recertifications for Temporary Direct Housing Program.
- Provided office space and support for disaster recovery staff from GLO and FEMA.
- Developed Method of Distribution to allocate \$35,867,032 in Housing Buyout/Acquisition Program funds and \$7,464,224 in Local Infrastructure Program funds to counties and cities which were included in the Hurricane Harvey Presidential Disaster Declaration.
- Hosted a Regional Disaster Recovery Workshop which brought representatives from 17 state and federal agencies to our region to meet face-to-face with local authorities from counties and cities impacted by Hurricane Harvey.
- Obtained grant to fund a new Regional Disaster Recovery Coordinator position to assist with economic recovery in the region.
- Partnered with the International Economic Development Council (IEDC) and EDA to host four Economic Recovery Assistance Volunteers. Each volunteer worked for a week in our region to increase capacity for local economic recovery.

2018 Outcomes Achieved

- Survivors of Hurricane Harvey received emergency assistance and basic necessities in the immediate aftermath of the storm.
- Families whose homes were left uninhabitable and who had no place else to go were provided with temporary housing solutions (mobile home units and travel trailers).
- Participants in the Temporary Direct Housing program were assisted in the development of permanent housing plans, and progress was monitored to assure compliance with FEMA eligibility rules.
- Counties and cities can access federally appropriated funds for local infrastructure projects and for the housing buyout/acquisition program.
- The region and individual jurisdictions can leverage resources from multiple state and federal agencies in order to assist with recovery from Hurricane Harvey.

2019 Expected Outputs

- Continue to monitor homeowner compliance with permanent housing plans as required for continued program eligibility.
- Continue to conduct move-out certifications when homeowners complete repairs to their home or other permanent housing solution is met.
- Continue to conduct revocations of temporary housing when homeowners have failed to comply with permanent housing plan.
- Support GLO staff and contractors who are administering CDBG Long Term Housing programs in our region.
- Assist local jurisdictions identify and access resources to assist in long-term disaster recovery.

- Develop and submit at least two disaster recovery grant applications for local jurisdictions under the EDA Hurricane Harvey Supplemental Appropriation.

2019 Expected Outcomes

- Families living in Deep East Texas whose homes were damaged by Hurricane Harvey will be provided with temporary housing that is decent, safe and sanitary while they work to repair their homes.
- Local governments and impacted families in our region will be knowledgeable about, and have access to, state and federal programs to assist with their long-term recovery.

DETCOG Regional Housing Authority ***(HUD Section 8 Housing Voucher Program)***

2018 Outputs Achieved

- Provided rental payments to local landlords for 1,680 families (monthly average).
- Provided rental assistance for 47 Veterans and their families.
- Maintained 80 contracts of families enrolled in the Family Self Sufficiency Program.
- Provided monthly mortgage assistance payments for 19 families.
- Processed applications and determined eligibility for 600 families.
- Processed paperwork on 847 families determined ineligible or no response.
- Provided orientation/briefings to 331 new families.
- Performed intake on 135 new leasing units.
- Performed inspections on 1,582 housing units.
- Conducted tenant workshop in partnership with social service vendors.
- Family Self Sufficiency case management was provided to voucher families.

2018 Outcomes Achieved

- Many more families have access to safe and fair housing.
- Participating families and landlords are better educated on program criteria.
- 36 families graduated from the Family Self Sufficiency Program.
- Four (4) voucher families received financial pre-approval to purchase homes.
- DETCOG received a Section Eight Management Assessment Program (SEMAP) score of 96%.

2019 Expected Outputs

- Provide rental payments to local landlords on behalf of 1,873 families.
- Provide rental payments to local landlords on behalf of 82 Veterans.
- Identify and provide housing assistance payments for Homeless Veteran Families.
- Perform bi-annual inspections on 937 housing units.
- Increase participation in the Family Self Sufficiency and Homeownership Programs.
- Develop a strong partnership with lenders in support of the Homeownership Program.
- Transition to a more efficient online application and waiting list management system.

2019 Expected Outcomes

- Low income families will have access to safe, fair and affordable housing.
- Families will become more self-sufficient.
- More families will be able to own their own homes.
- Families will not have to wait as long from the time they go onto the waiting list until the time they are served by the program.

DETCOG Economic Development Program

2018 Outputs Achieved

- Funded four new competitive forgivable loans totaling \$900,000 to businesses within the region to support creation and retention of jobs.
- Continued monitoring of all forgivable loan recipients to insure compliance with job creation/retention requirements.
- Began planning and development of two Economic Development Administration (EDA) grant applications in Hurricane Harvey disaster counties.
- Provided information and technical assistance to local governments for EDA grant applications.
- Assisted City of San Augustine in administration of grant for construction of new water storage tanks.
- Authorized and obtained funding for major regional study (to be conducted in 2019) for development of fiber-based broadband service throughout the region.
- Obtained grant funding to employ a Regional Disaster Recovery Coordinator to assist with economic recovery in the region.
- Achieved participation in EDA pilot program (to begin in 2019) that will place an AmeriCorps VISTA Volunteer at DETCOG to increase economic development capacity in rural counties.

2018 Outcomes Achieved

- 123 new jobs were created by four businesses in Deep East Texas, with at least 51 percent of the jobs going to low-to-moderate income individuals.
- The City of San Augustine has improved its ability to provide a safe public water supply to its residents and businesses.
- Progress was made toward expanded and improved broadband service for Deep East Texas.
- DETCOG has more staff and resources available to assist local communities and partner organizations in pursuing economic development opportunities to improve the quality of life for every citizen of our region.

2019 Expected Outputs

- Provide technical assistance to the businesses in the Forgivable Loan program and monitor compliance by the loan recipients.
- Provide technical assistance to local governments applying for funding to support job creation from expansion of existing businesses and recruitment of new businesses.
- Develop and submit at least two EDA grant applications for local jurisdictions.
- Convene local officials, business and community leaders, local stakeholders and interested citizens for development of a five-year Comprehensive Economic Development Strategy for the region.
- Launch and complete a comprehensive regional broadband feasibility study and begin implementation of its recommendations.

2019 Expected Outcomes

- Newly created jobs will be sustained, improving the economy and quality of life within our region.
- Local entities will receive financial support from the EDA and other federal and state resources to promote additional job creation and retention.
- Infrastructure throughout the region will improve.
- Communities affected by Hurricane Harvey will continue to recover from the impact of the hurricane quickly and robustly.
- Increased awareness of the importance of regional cooperation to improve the economy of all communities within the region.
- Significant progress will be made toward the goal of providing high speed broadband service throughout Deep East Texas.

DETCOG Regional Solid Waste Grant Program

2018 Outputs Achieved

- Provided technical assistance training sessions to local governments and organizations.
- Coordinated outreach, education and training programs promoting a clean environment.
- Updated Solid Waste grant application forms to expedite approval process.
- Coordinated the application and selection process for regional solid waste grants.
- Awarded six (6) solid waste grants to cities and counties totaling more than \$94,500.
- Provided Illegal Dumping Handbooks to 66 judges and law enforcement officials throughout the region.
- Provided schools in the region with 45-gallon recycling bins to promote recycling.

2018 Outcomes Achieved

- Increased awareness of funding available to assist cities, counties and other organizations with solid waste reduction and recycling.
- Improved process for regional solid waste grant applications.
- More informed decision-making by Solid Waste Advisory Committee and DETCOG Board of Directors.
- Newton County, Sabine County, San Jacinto County, Trinity County, the City of Crockett, and the City of Nacogdoches received funding to implement local projects.
- The amount of solid waste going to area landfills was reduced.

2019 Expected Outputs

- Conduct outreach, education and training programs throughout the region.
- Provide technical assistance sessions to local governments and organizations applying for regional solid waste grants.
- Working with the Solid Waste Advisory Committee, coordinate the application and selection process for regional solid waste grants.
- Execute six or more contracts for Solid Waste Planning/Implementation projects with local governments.
- Continue to promote recycling by students and distribute more recycling bins to school districts.

2019 Expected Outcomes

- Reduction in waste materials going to landfills.
- Increased recycling.
- Cleaner, healthier, and more beautiful environment.

DETCOG Transportation/Transit Planning

2018 Outputs Achieved

- Assisted in pilot program to develop a rural transit voucher system in five unserved counties.
- Coordinated meetings of the Deep East Texas Rural Transportation Planning Organization.
- Collaborated with East Texas Council of Governments and Ark-Tex Council of Governments to organize a tri-region transportation alliance to facilitate better transportation planning and more effective advocacy for transportation needs in all three regions.
- Participated in development of plan to construct two bus stop shelters for local transit program in the City of Lufkin.

2018 Outcomes Achieved

- Development of a rural transit voucher system in five previously unserved counties.
- Coordination with TxDOT Lufkin and Beaumont District Offices to prioritize rural transportation projects in the region.
- Better collaboration in regional transportation planning.
- Improved safety and convenience for local transit riders in the City of Lufkin.

2019 Expected Outputs

- Continue to work with the DETCOG Area Agency on Aging program to assist in developing and expanding the voucher payment system for DETCOG and other contributors to pay transit expenses for qualifying program clients.
- Continue to work with Lufkin Community Groups in their efforts to have protected bus stops located at transit stops serving the elderly, disabled and students attending Angelina College.
- Search for grant funding to provide DETCOG with services of a professional transportation planner to be shared with neighboring regions.

2019 Expected Outcomes

- Increased rural transit services for unserved and underserved areas.
- Increased ridership in existing rural transit services.
- Effective planning and prioritization of transportation projects to provide better access and improve safety throughout the region.

DETCOG Community Development Block Grant (CDBG) Support

2018 Outputs Achieved

- Provided technical assistance to cities and counties for CDBG applications.
- Provided administrative support to Regional Review Committee.
- Obtained contract to provide additional CDBG technical assistance to local governments in federally declared Disaster Counties.
- Conducted public outreach, including two public hearings and other meetings to obtain input for development of Method of Distribution of initial regional allocation of Hurricane Harvey Recovery CDBG Funds.

2018 Outcomes Achieved

- Increased awareness of CDBG opportunities.
- Better communication with cities, counties and grant consultants to identify needs.
- Organization and planning underway for next cycle of CDBG grant applications.
- Developed Regional Allocation of initial Regional allocation of Hurricane Harvey Recovery CDBG Funds which achieved approval by Texas General Land Office.

2019 Expected Outputs

- Assist Regional Review Committee in reviewing and scoring the 2017-2018 Texas Community Development Program applications.
- Host meetings and workshops for local governments and provide technical support to assist with the application and scoring process for the TCDP program.
- Communicate with county and city officials in the Federal Disaster Declaration individually and repeatedly as to assist them in effectively participating in the CDBG program.

2019 Expected Outcomes

- Infrastructure throughout the region will improve.
- Communities affected by Hurricane Harvey will recover from the impact of the hurricane quickly and robustly.

DETCOG Retired & Senior Volunteer Program (RSVP)

2018 OUTPUTS AND OUTCOMES

NOTE: The grant cycle for this program is April 1 through March 31

Healthy Futures – Obesity and Food

278 volunteers served at 12 food pantries and two soup kitchens to help alleviate long-term hunger in Deep East Texas. 7,500 individuals received support, education and/or referrals for hunger. Of participants surveyed, 100% reported increased food security.

Healthy Futures – Aging in Place

35 volunteers worked with 45 senior centers and the RSVP office to provide increased social support to home delivered meal recipients, frail elderly, and handicapped persons through the RSVP “Ring Team.” 105 volunteers served in three adult daycare centers and two hospice facilities, providing respite services to 150 caregivers at least once a week. 234 persons received services helping them to live more independently. 72 frail elderly persons (100%) reported increased social support.

Healthy Futures – Access to Care

12 volunteers served at four stations (crisis center, drug and alcohol rehabilitation center, and senior centers) and distributed materials to promote positive and healthy lifestyle choices/changes. 300 clients received information on health insurance, access to healthcare, and/or benefits.

Education – K-12 Success

48 volunteers served in public schools (grades K-12). two volunteers served in after-school and summer tutoring programs, and a service-learning program. 170 students received mentoring and tutoring. 170 students (100%) reported improved academic engagement.

Disaster Recovery Assistance

10 volunteers provided 300 hours of service at three stations to assist with disaster response.

Services to Veterans and Military Families

20 volunteers provided services to veterans and military families, including service at the Charles Wilson VA Outpatient Clinic where over 20,000 veterans received services and/or support. 14 volunteers served at two stations making pillows to aid veterans with home recovery, and to be used in wheelchairs. Three volunteers served at two stations writing notes of encouragement to active military personnel and “Thank You” notes to veterans for their service. Five volunteers served at the Jackson Hill Marina/Outdoor Freedom Network providing respite care, companionship, and social networking. One volunteer provided meals to homebound and homeless veterans.

Capacity Building and Leverage

375 RSVP Volunteers served at 20 volunteer stations to garner donations for various non-profit community service organizations, contributing to over \$500,000 in contributions raised.

2019 PROJECTED OUTPUTS AND OUTCOMES

All 2018 initiatives will be continued. New volunteers and stations will be recruited to increase opportunities for volunteers to contribute their time to improve the lives of others in our region.

**DEEP EAST TEXAS COUNCIL OF GOVERNMENTS
UNAUDITED STATEMENT OF NET POSITION
SEPTEMBER 30, 2018**

Assets	
Cash and cash equivalents	\$ 3,008,831
Receivables (net of allowance for uncollectible):	
Grants	774,899
Other	37,026
Prepaid items	35,498
Capital assets (net of accumulated depreciation)	8,042
Total assets	3,864,296
Liabilities	
Accounts payable	353,780
Accrued compensated absences	157,034
Other accrued expense	296,044
Unearned revenue	469,666
Total liabilities	1,276,524
Net Position	
Investment in capital assets	8,042
Restricted/Unrestricted	2,579,730
Total net position	\$ 2,587,772

UNAUDITED

**DEEP EAST TEXAS COUNCIL OF GOVERNMENTS
 UNAUDITED STATEMENT OF REVENUES AND EXPENDITURES
 FOR THE YEAR ENDED SEPTEMBER 30, 2018**

Revenues

Federal and state grants	\$ 19,486,532
Membership dues	60,667
Investment earnings	7,525
Miscellaneous income	6,770
Other local cash	591,318
Local non-cash match	3,620
In-kind contributions	63,514
Total revenues	<u>20,219,946</u>

Expenditures

Salaries and benefits	3,313,686
Travel	187,993
Consulting services	67,168
Equipment and controlled assets	322,185
Participant services costs	13,760,340
Other operating costs	1,191,576
In-kind expenses	59,778
Total expenditures	<u>18,902,726</u>

Net change in fund balance	<u><u>\$ 1,317,220</u></u>
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UNAUDITED

**DEEP EAST TEXAS COUNCIL OF GOVERNMENTS
DISPOSAL OF ASSETS
FOR THE YEAR ENDED SEPTEMBER 30, 2018**

9-1-1 Program

UPS - Alexander Electric
UPS - Angelina SO
UPS - Diboll PD
UPS - Houston SO
UPS - Jasper SO
UPS - Nacogdoches EMS
UPS - Nacogdoches SO
UPS - Newton SO
UPS - Polk SO
UPS - Sabine SO
UPS - San Augustine SO
UPS - San Jacinto SO
UPS - Shelby SO
UPS - Trinity SO
UPS - Tyler SP
UPS - Lufkin PD
Recorder - Diboll PD
Recorder - Houston SO
Recorder - San Augustine SO
Monitors (8) - DETCOG